HOW TO RESET YOUR ISOLVED PASSWORD

INTRODUCTION

SUMMARY

If you have forgotten your isolved password, then you can reset it.

PREREQUISITES

Go to **https://ironroad.myisolved.com/cloudservice**. This can be completed on your isolved mobile app.

SYSTEM MENU PATH

isolved Login page.

REPORTS

PROCEDURE

1. Access https://ironroad.myisolved.com/cloudservice .
2. Enter your username and click Next.
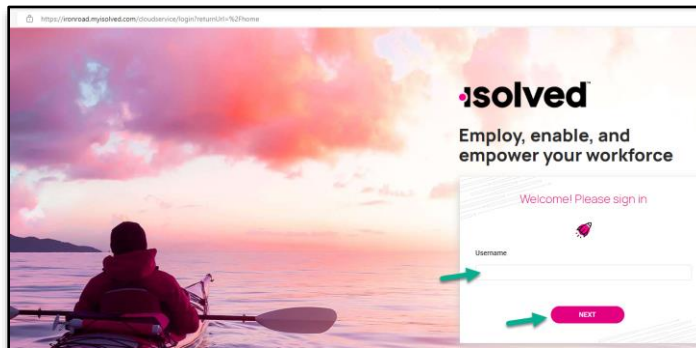
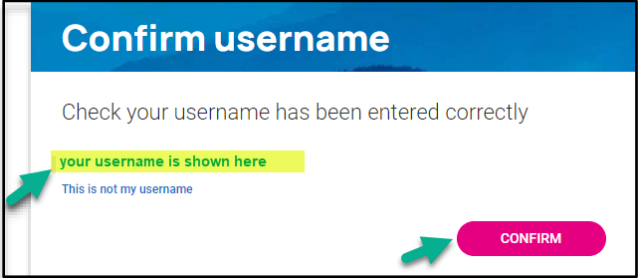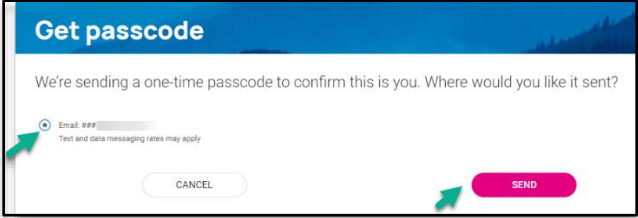3. Click "Forgot my password".

4. Enter your username again and click Next.
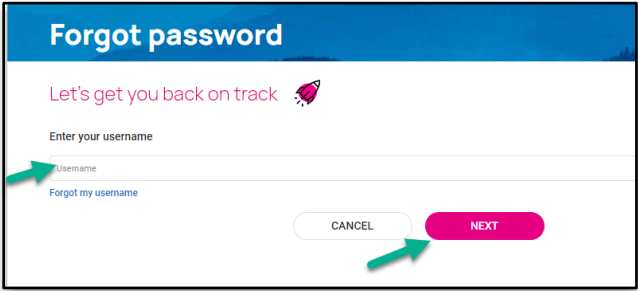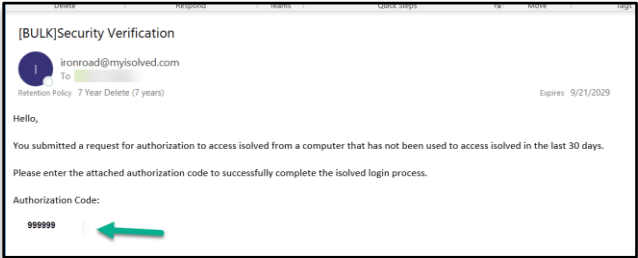

5. Ensure it's entered correctly and click Next.

6. Select for the system to send you a code and click Confirm.

Here is a sample of the email:

7. Enter the code and click Next.

8. Answer your security question, and enter a new password, typing it twice. Click Save.

RESULTS & NEXT STEPS

isolved will log you in.